

# Constructive Leadership & Constructive Workplaces A case study

Sarah McCann-Bartlett, CEO Australian HR Institute
Human Synergistics Culture & Leadership Conference 2022

### **About AHRI**



HR membership

HR certification

Community

Insights

Advocacy

Learning





#### **AHRI's Transformation**

Connectedness **Professionalisation** People Digital Content Learning

An insights organisation





Staff briefings

Information sharing

Weekly CEO blogs

Consistency of approach

LSI led leadership development





## Culture Change at AHRI – Values & Behaviours

Trust – We are authentic and demonstrate trust & openness

Diversity – We build a strong sense of community and embrace diversity

Learning – We take responsibility for our own learning and seek to improve our capability

Evolving – We are innovative, agile and always evolving

Collaborate – We share ideas, feedback and challenge each other respectfully

## Culture Change at AHRI – Coaching & Capability

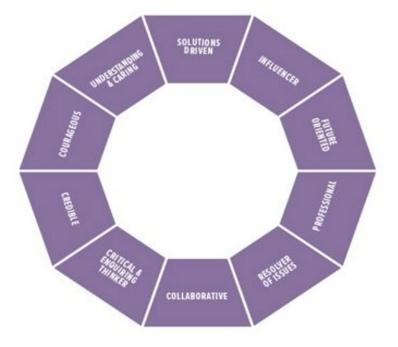


Internal capability framework

Individual development plans

Coaching culture

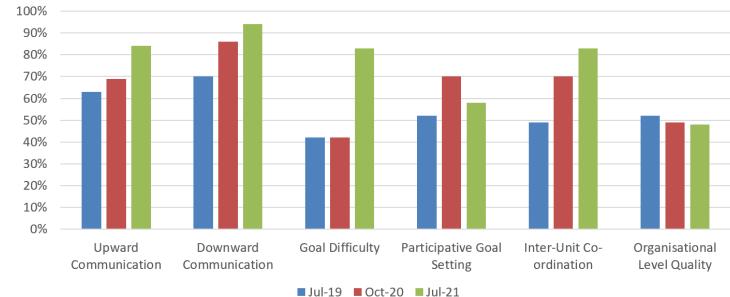




### 2021 Culture Pulse







Causal Factor	July 2019	October 2020	July 2021
Upward Communication	63%	69%	84%
Downward Communication	70%	86%	94%
Goal Difficulty	42%	42%	83%
Participative Goal Setting	52%	70%	58%
Inter-Unit Co-ordination	49%	70%	83%
Organisational Level Quality	52%	49%	48%



#### **AHRI's Business Outcomes**



Digital systems launch

Learning management system

Blended short courses

Membership model

AHRI Assist content uplift

Australian HR Capability Framework

New senior certification pathways



# AHRI: Advancing HR to benefit people, workplaces & business



